

***The purpose of the Child Support program
is to enhance the well-being of children and reduce the demand on public treasuries
by securing financial and medical support from legally responsible parents
and encouraging positive relationships between children and their parents.***

Not all child support cases receive full services from the Child Support program.

The Child Support program only provides full services if the program has received:

- an application for services from one of the parents,
- a referral to service the case from a public assistance program (TANF, foster care, and Medicaid), or
- a request for assistance from another state's Child Support program.

These cases are often referred to as "IV-D cases," a reference to Title IV-D of the Social Security Act which created the program. A "NonIV-D case" is one in which there is a child support order but the program has not received an application, a referral, or a request for assistance.

There are significant differences between the services provided by the program in IV-D cases and those provided by the program in NonIV-D cases.

Services provided by the program	In IV-D cases	In NonIV-D cases
Paternity establishment	If the child was not born within a marriage and the child's father has not been legally identified, the program provides services relating to paternity establishment. Paternity may be established through a voluntary paternity acknowledgement process or through the court. Genetic testing is available at no charge.	None
Child support and medical support establishment	If there is no court order for child support or medical support for the child, the program will seek to establish one.	None
Locate	The program provides services to locate a parent's whereabouts, employment, and assets.	None
Enforcement	The program provides services to enforce court orders for support. Administrative remedies include income withholding, taking tax refunds and lottery winnings, reporting to credit bureaus, suspending licenses, denying passports, and freezing and taking real and personal property. The program also enforces court orders for children's enrollment in health insurance coverage.	Limited to income withholding
Review and adjustment	The program provides services to periodically review orders for possible adjustment of the court-ordered support amount.	None
Child support payment processing	The program receives and disburses child support payments.	Same as in IV-D cases

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 North Dakota Department of Human Service
 Child Support Division
 P.O. Box 7190, Bismarck ND 58507-7190
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 E-mail: centralofficecse@nd.gov
 Web site: www.childsupportnd.gov

The district court is involved in both IV-D and NonIV-D cases. Judges and judicial referees issue orders (paternity, child support, and medical support) and preside over contempt proceedings. Courts may enforce orders upon request of a clerk of court, a private attorney, either parent or, in IV-D cases, the Child Support program. The courts can use a variety of judicial enforcement tools including setting conditions for purging contempt, ordering jail time, suspending licenses, and requiring work activities. Clerks of court enter and maintain court order information on the statewide computer system and schedule hearings.

Fees are charged in both IV-D and NonIV-D cases.

- IV-D case: Federal law mandates a fee be charged. In North Dakota, a \$25 annual fee is charged in each case in which an individual has never received public assistance and for whom there has been support collections of at least \$500. The fee is collected from the person to whom child support is owed by retaining the amount from support collected in excess of the first \$500. The court may order that the amount of the fee be collected from the person owing child support as an additional arrearage.
- NonIV-D case: A \$2.10 monthly fee is charged in any month with a collection.

Additional information about the program and its services are available on:

- **the Child Support Web site (www.childsupportnd.gov) and**
- **the Interactive Voice Response (IVR) telephone system at (800) 231-4255 or (701) 328-5440.**

The program's central office provides supervision and oversight of the program and houses the State Disbursement Unit (SDU) where payments are received.

- **Customers:**
 - Customer Service Unit:**
Ph: (800) 231-4255 Local: 328-5440
Fax: (701) 328-5425
E-mail: centralofficecse@nd.gov
- **Employers:**
Ph: (800) 231-4255 Local: 328-5440
E-mail: sohire@nd.gov
- **Telecommunications device**
Ph: (800) 366-6888 (TTY)

The program's eight regional offices provide case management services on IV-D cases. Each of the regional offices can also be reached, toll-free, at (800) 231-4255.

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